Dear customer,

The following dashboards have been prepared in order to inform you about our joint risk mitigation efforts and emergency response plans to the global outbreak of COVID-19. Please feel free to reach out to your respective contact person at any time, if you require further information. The following pages give a brief overview about the individual measures in each of our companies. An explanation of the traffic lights is given below:

- **Green light**: Business practices have been sufficiently enacted to avoid significant issues and disruptions.
- **Yellow light**: We are monitoring a possible issue.
- **Red light**: An issue has been identified. We are working on it and will give updates on the specific case.
## Status

### Business Continuity - Manufacturing Plants
- Daily plant managers situation meeting
- Teams and shifts separated from each other
- Temperature checks for everybody entering the location
- Very high level of awareness and hygiene measures

### Business Continuity - Office Locations
- Visitors only permitted in exceptional cases after prior registration and health screening.
- Majority of staff working remotely
- Permanent hygiene measures in all offices

### Raw Materials & Supplies
- Adequate labor supply for growing season 2020 seems likely
- Close coordination with local authorities & grower associations
- Active BarthHaas support in recruiting of seasonal workers and development of new farming methods.

### Logistics Operations
- Minimal contact to external truck drivers (loading by own employees, document handover via glass window)
- Constant alignment with our logistics partners
- Increased freight charges and sometimes longer lead times for both air and sea freight due to limited capacities.

## Risk Area and Key Actions

### Virus Spread Mitigation
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Company quarantine regulation beyond authority levels

### Border Restrictions
- Constant situation monitoring
- Domestic & international transports not impacted
- Business travel permitted within the Schengen-area only

### Sales & Operations Planning
- Daily senior management situation review
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

### COVID-19 Emergency Response Plan
- Emergency Response Plan active
- Twice per week senior management situation review
- Clearly defined roles, responsibilities and processes.

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Legal disclaimer
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### Status Risk Area and Key Actions

#### Business Continuity – Manufacturing Plants
- All plants are operational
- Teams and shifts separated from each other
- Very high level of awareness and hygiene
- Intensive sanitation measures implemented throughout shift activities

#### Business Continuity – Office Locations
- Access to offices is restricted to employees on essential business
- Majority of staff working remotely
- Permanent hygiene measures in all offices

#### Raw Materials & Supplies
- Adequate labor supply for crop 2020 harvest
- Farm supplies such as chemicals, fertilizers and fuel are adequate and locally stored
- Grower associations actively monitoring any regulatory developments
- Growers individually have labor/management contingency plans
- Growers individually have hygiene/sanitation/distancing/quarantine protocols in place for farm crews and closely monitor employee health

#### Logistics Operations
- Social distancing & sanitation practices in place at all material exchange points and passages
- Monitoring transport vendors for service disruptions, capacity or equipment scarcity, costs
- Proactively integrated with internal and external clients ensuring best transport practices with regard for mode, options, and in-transit status
- If-then contingencies are in place and anticipated

#### Virus Spread Mitigation
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Company quarantine regulation beyond authority levels
- No visitations permitted (with exception to essential third parties to operations)

#### Border Restrictions
- Constant situation monitoring
- Domestic & international transports not impacted
- Domestic & international travel ban for employees

#### Sales & Operations Planning
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

#### COVID-19 Emergency Response Plan
- Emergency Response Plan active
- Daily senior management situation review
- Clearly defined roles, responsibilities and processes.

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### Business Continuity – Crop 2020 Harvest & Pelleting
- Daily plant managers situation meeting
- Access to farms restricted to employees only
- Labor requirements met, shifts separated from each other and very high level of awareness and hygiene measures.

### Business Continuity – Office Locations
- Access to offices is restricted to employees only
- Majority of staff working remotely
- Strict hygiene measures in all offices

### Raw Materials & Supplies
- All materials on hand to complete pelleting crop 2020
- Farm inputs for crop 2021 under review

### Logistics Operations
- Constant monitoring of logistics company advice
- Pre-booking of equipment to avoid delays & shortages
- Monitoring increases in cost

### Virus Spread Mitigation
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Company quarantine regulation beyond authority levels

### Border Restrictions
- All Australian state borders closed to non-essential passage
- All farms and operations closed to non-essential personnel
- Domestic & international freight not impacted (yet!)
- Domestic & international travel ban for employees

### Sales & Operations Planning
- Daily senior management situation review
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

### COVID-19 Emergency Response Plan
- Emergency Response Plan active
- Daily senior management situation review
- Clearly defined roles, responsibilities and processes.
# BarthHaas Group Crisis Management

## COVID-19 Dashboard: BarthHaas UK

<table>
<thead>
<tr>
<th>Status</th>
<th>Risk Area and Key Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="green.png" alt="Green" /></td>
<td><strong>Business Continuity – Manufacturing Plant</strong>&lt;br&gt;• Daily order planning meeting to ensure material availability&lt;br&gt;• Additional cross-training for resource flexibility&lt;br&gt;• Enhanced hygiene protocols and physical distancing for on-site personnel</td>
</tr>
<tr>
<td><img src="green.png" alt="Green" /></td>
<td><strong>Business Continuity – Office Locations</strong>&lt;br&gt;• Limited office staff presence to create safe office working space supplemented by remote working arrangements&lt;br&gt;• Business meetings only by appointment and subject to social distancing guidelines</td>
</tr>
<tr>
<td><img src="green.png" alt="Green" /></td>
<td><strong>Raw Materials &amp; Supplies</strong>&lt;br&gt;• Global BarthHaas supply chain for inbound raw materials operating normally&lt;br&gt;• Adequate safety stocks of solvents, reagents and packaging secured and available</td>
</tr>
<tr>
<td><img src="yellow.png" alt="Yellow" /></td>
<td><strong>Logistics Operations</strong>&lt;br&gt;• Additional hygiene controls in place for interactions with logistics providers.&lt;br&gt;• Airfreight availability limited due to reduced aircraft traffic.&lt;br&gt;• Ocean / Road freight availability ok but at higher prices.</td>
</tr>
</tbody>
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<td><img src="green.png" alt="Green" /></td>
<td><strong>Virus Spread Mitigation</strong>&lt;br&gt;• Strict hygiene &amp; sanitation measures in place.&lt;br&gt;• Social distancing and remote working enforced.</td>
</tr>
<tr>
<td><img src="green.png" alt="Green" /></td>
<td><strong>Border Restrictions</strong>&lt;br&gt;• Constant situation monitoring&lt;br&gt;• International Business travel suspended</td>
</tr>
<tr>
<td><img src="green.png" alt="Green" /></td>
<td><strong>Sales &amp; Operations Planning</strong>&lt;br&gt;• Daily operations reviews&lt;br&gt;• Close coordination with BarthHaas Group colleagues</td>
</tr>
<tr>
<td><img src="green.png" alt="Green" /></td>
<td><strong>COVID-19 Emergency Response Plan</strong>&lt;br&gt;• Emergency Response Plan active&lt;br&gt;• Constant senior management situation review&lt;br&gt;• Clearly defined roles, responsibilities and processes</td>
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