Dear customer,

The following dashboards have been prepared in order to inform you about our joint risk mitigation efforts and emergency response plans to the global outbreak of COVID-19. Please feel free to reach out to your respective contact person at any time, if you require further information. The following pages give a brief overview about the individual measures in each of our companies. An explanation of the traffic lights is given below:

- **Green light**: Business practices have been sufficiently enacted to avoid significant issues and disruptions.
- **Yellow light**: We are monitoring a possible issue.
- **Red light**: An issue has been identified. We are working on it and will give updates on the specific case.
<table>
<thead>
<tr>
<th>Status</th>
<th>Risk Area and Key Actions</th>
</tr>
</thead>
</table>
| 🟢     | **Business Continuity – Manufacturing Plants**  
          • Daily plant managers situation meeting  
          • Teams and shifts separated from each other  
          • Temperature checks for everybody entering the location  
          • Very high level of awareness and hygiene measures |
| 🟢     | **Business Continuity – Office Locations**  
          • Visitors only permitted in exceptional cases after prior registration and health screening.  
          • Majority of staff working remotely  
          • Permanent hygiene measures in all offices |
| 🟢     | **Raw Materials & Supplies**  
          • Adequate labor supply for growing season 2020 seems likely  
          • Close coordination with local authorities & grower associations  
          • Active BarthHaas support in recruiting of seasonal workers and development of new farming methods. |
| 🟠     | **Logistics Operations**  
          • Minimal contact to external truck drivers (loading by own employees, document handover via glass window)  
          • Constant alignment with our logistics partners  
          • Increased freight charges and sometimes longer lead times for both air and sea freight due to limited capacities. |
| 🟢     | **Virus Spread Mitigation**  
          • Strict hygiene & Sanitation measures in all our locations  
          • Social distancing and remote working enforced  
          • Mandatory FFP2/N95/KN95 masks in all our locations. |
| 🟢     | **Border Restrictions**  
          • Constant situation monitoring  
          • Domestic & international transports not impacted  
          • Business travel permitted within the Schengen-area only |
| 🟢     | **Sales & Operations Planning**  
          • Daily senior management situation review  
          • Continuous communication with key accounts  
          • Close coordination between all BarthHaas companies |
| 🟢     | **COVID-19 Emergency Response Plan**  
          • Emergency Response Plan active  
          • Twice per week senior management situation review  
          • Clearly defined roles, responsibilities and processes. |
## Status

### Risk Area and Key Actions

### Business Continuity – Manufacturing Plants
- All plants are operational
- Teams and shifts separated from each other
- Very high level of awareness and hygiene
- Intensive sanitation measures implemented throughout shift activities

### Business Continuity – Office Locations
- Access to offices is restricted to employees on essential business
- Majority of staff working remotely
- Permanent hygiene measures in all offices

### Raw Materials & Supplies
- Grower associations actively monitoring any regulatory developments
- Growers individually have labor/management contingency plans
- Growers individually have hygiene/sanitation/distancing/quarantine protocols in place for farm crews and closely monitor employee health

### Logistics Operations
- Social distancing & sanitization practices in place at all material exchange points and passages
- Monitoring transport vendors for service disruptions, capacity or equipment scarcity, costs
- Proactively integrated with internal and external clients ensuring best transport practices with regard for mode, options, and in-transit status
- If-then contingencies are in place and anticipated

### Virus Spread Mitigation
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Company quarantine regulation beyond authority levels
- No visitations permitted (with exception to essential third parties to operations)

### Border Restrictions
- Constant situation monitoring
- Domestic & international transports not impacted
- Domestic & international travel ban for employees

### Sales & Operations Planning
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

### COVID-19 Emergency Response Plan
- Emergency Response Plan active
- Daily senior management situation review
- Clearly defined roles, responsibilities and processes.
### Business Continuity – Crop 2020 Harvest & Pelleting
- Daily plant managers situation meeting
- Access to farms restricted to employees only
- Labor requirements met, shifts separated from each other and very high level of awareness and hygiene measures.

### Business Continuity – Office Locations
- Access to offices is restricted to employees only
- Majority of staff working remotely
- Strict hygiene measures in all offices

### Raw Materials & Supplies
- All materials on hand to complete pelleting crop 2020
- Farm inputs for crop 2021 under review

### Logistics Operations
- Constant monitoring of logistics company advice
- Pre-booking of equipment to avoid delays & shortages
- Monitoring increases in cost

### Virus Spread Mitigation
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Company quarantine regulation beyond authority levels

### Border Restrictions
- All Australian state borders closed to non-essential passage
- All farms and operations closed to non-essential personnel
- Domestic & international freight not impacted (yet!)
- Domestic & international travel ban for employees

### Sales & Operations Planning
- Daily senior management situation review
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

### COVID-19 Emergency Response Plan
- Emergency Response Plan active
- Daily senior management situation review
- Clearly defined roles, responsibilities and processes.
### BarthHaas Group Crisis Management

**COVID-19 Dashboard: BarthHaas UK**

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<td></td>
<td><strong>Business Continuity – Manufacturing Plant</strong></td>
</tr>
<tr>
<td></td>
<td>• Daily order planning meeting to ensure material availability</td>
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<tr>
<td></td>
<td>• Additional cross-training for resource flexibility</td>
</tr>
<tr>
<td></td>
<td>• Enhanced hygiene protocols and physical distancing for on-site personnel</td>
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<tr>
<td></td>
<td><strong>Business Continuity – Office Locations</strong></td>
</tr>
<tr>
<td></td>
<td>• Limited office staff presence to create safe office working space supplemented by remote working arrangements</td>
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<tr>
<td></td>
<td>• Business meetings only by appointment and subject to social distancing guidelines</td>
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<tr>
<td></td>
<td><strong>Raw Materials &amp; Supplies</strong></td>
</tr>
<tr>
<td></td>
<td>• Global BarthHaas supply chain for inbound raw materials operating normally</td>
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<td></td>
<td>• Adequate safety stocks of solvents, reagents and packaging secured and available</td>
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<tr>
<td></td>
<td><strong>Logistics Operations</strong></td>
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<tr>
<td></td>
<td>• Additional hygiene controls in place for interactions with logistics providers</td>
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<tr>
<td></td>
<td>• Airfreight availability limited due to reduced aircraft traffic</td>
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<tr>
<td></td>
<td>• Ocean / Road freight availability ok but at higher prices</td>
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<tr>
<td></td>
<td><strong>Virus Spread Mitigation</strong></td>
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<td><strong>Border Restrictions</strong></td>
</tr>
<tr>
<td></td>
<td>• Constant situation monitoring</td>
</tr>
<tr>
<td></td>
<td>• International Business travel suspended</td>
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<tr>
<td></td>
<td><strong>Sales &amp; Operations Planning</strong></td>
</tr>
<tr>
<td></td>
<td>• Daily operations reviews</td>
</tr>
<tr>
<td></td>
<td>• Close coordination with BarthHaas Group colleagues</td>
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<td><strong>COVID-19 Emergency Response Plan</strong></td>
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**Legal disclaimer**

The information in this document has been prepared solely for the purpose of information and does not constitute a legal commitment.