Dear customer,

The following dashboards have been prepared in order to inform you about our joint risk mitigation efforts and emergency response plans to the global outbreak of COVID-19. Please feel free to reach out to your respective contact person at any time, if you require further information. The following pages give a brief overview about the individual measures in each of our companies. An explanation of the traffic lights is given below:

- **Green light**: Business practices have been sufficiently enacted to avoid significant issues and disruptions.
- **Yellow light**: We are monitoring a possible issue.
- **Red light**: An issue has been identified. We are working on it and will give updates on the specific case.
### Status

#### Risk Area and Key Actions

**Business Continuity – Manufacturing Plants**
- Daily plant managers situation meeting
- Teams and shifts separated from each other
- Temperature checks for everybody entering the location
- Very high level of awareness and hygiene measures

**Business Continuity – Office Locations**
- Visitors only permitted in exceptional cases after prior registration and health screening.
- Majority of staff working remotely
- Permanent hygiene measures in all offices

**Raw Materials & Supplies**
- Adequate labor supply for growing season 2020 seems likely
- Close coordination with local authorities & grower associations
- Active BarthHaas support in recruiting of seasonal workers and development of new farming methods.

**Logistics Operations**
- Minimal contact to external truck drivers (loading by own employees, document handover via glass window)
- Constant alignment with our logistics partners
- Delays and significantly increased cost of shipments to Asia due to extreme shortage of reefer containers.

**Virus Spread Mitigation**
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Mandatory FFP2/N95/KN95 masks in all our locations.

**Border Restrictions**
- Constant situation monitoring
- Domestic & international transports not impacted
- Business travel permitted within the Schengen-area only

**Sales & Operations Planning**
- Daily senior management situation review
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

**COVID-19 Emergency Response Plan**
- Emergency Response Plan active
- Twice per week senior management situation review
- Clearly defined roles, responsibilities and processes.

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**Legal disclaimer**

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# BarthHaas Group Crisis Management

## COVID-19 Dashboard: John I. Haas

<table>
<thead>
<tr>
<th>Status</th>
<th>Risk Area and Key Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Green Circle]</td>
<td><strong>Business Continuity – Manufacturing Plants</strong>&lt;br&gt;• All plants are operational&lt;br&gt;• Teams and shifts separated from each other&lt;br&gt;• Very high level of awareness and hygiene&lt;br&gt;• Intensive sanitation measures implemented throughout shift activities</td>
</tr>
<tr>
<td>![Green Circle]</td>
<td><strong>Business Continuity – Office Locations</strong>&lt;br&gt;• Access to offices is restricted to employees on essential business&lt;br&gt;• Majority of staff working remotely&lt;br&gt;• Permanent hygiene measures in all offices</td>
</tr>
<tr>
<td>![Green Circle]</td>
<td><strong>Raw Materials &amp; Supplies</strong>&lt;br&gt;• Grower associations actively monitoring any regulatory developments&lt;br&gt;• Growers individually have labor/management contingency plans&lt;br&gt;• Growers individually have hygiene/sanitation/distancing/quarantine protocols in place for farm crews and closely monitor employee health</td>
</tr>
<tr>
<td>![Green Circle]</td>
<td><strong>Logistics Operations</strong>&lt;br&gt;• Social distancing &amp; sanitation practices in place at all material exchange points and passages&lt;br&gt;• Monitoring transport vendors for service disruptions, capacity or equipment scarcity, costs&lt;br&gt;• Proactively integrated with internal and external clients ensuring best transport practices with regard for mode, options, and in-transit status&lt;br&gt;• If-then contingencies are in place and anticipated</td>
</tr>
</tbody>
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<tr>
<td>![Green Circle]</td>
<td><strong>Virus Spread Mitigation</strong>&lt;br&gt;• Strict hygiene &amp; Sanitation measures in all our locations&lt;br&gt;• Social distancing and remote working enforced&lt;br&gt;• Company quarantine regulation beyond authority levels&lt;br&gt;• No visitations permitted (with exception to essential third parties to operations)</td>
</tr>
<tr>
<td>![Green Circle]</td>
<td><strong>Border Restrictions</strong>&lt;br&gt;• Constant situation monitoring&lt;br&gt;• Domestic &amp; international transports not impacted&lt;br&gt;• Domestic &amp; international travel ban for employees</td>
</tr>
<tr>
<td>![Green Circle]</td>
<td><strong>Sales &amp; Operations Planning</strong>&lt;br&gt;• Continuous communication with key accounts&lt;br&gt;• Close coordination between all BarthHaas companies</td>
</tr>
<tr>
<td>![Green Circle]</td>
<td><strong>COVID-19 Emergency Response Plan</strong>&lt;br&gt;• Emergency Response Plan active&lt;br&gt;• Daily senior management situation review&lt;br&gt;• Clearly defined roles, responsibilities and processes.</td>
</tr>
</tbody>
</table>

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### Status Risk Area and Key Actions

#### Business Continuity - Crop 2021 Harvest & Pelleting
- Daily plant managers situation meeting
- Access to farms restricted to employees only
- Labor requirements met, shifts separated from each other and very high level of awareness and hygiene measures.

#### Business Continuity - Office Locations
- Access to offices is restricted to employees only
- Majority of staff working remotely
- Strict hygiene measures in all offices

#### Raw Materials & Supplies
- All materials on hand to complete pelleting crop 2020
- Farm inputs for crop 2021 under review

#### Logistics Operations
- Constant monitoring of logistics company advice
- Pre-booking of equipment to avoid delays & shortages
- Monitoring increases in cost

#### Virus Spread Mitigation
- Strict hygiene & Sanitation measures in all our locations
- Social distancing and remote working enforced
- Company quarantine regulation beyond authority levels

#### Border Restrictions
- All Australian state borders closed to non-essential passage
- All farms and operations closed to non-essential personnel
- Domestic & international freight not impacted (yet!)
- Domestic & international travel ban for employees

#### Sales & Operations Planning
- Daily senior management situation review
- Continuous communication with key accounts
- Close coordination between all BarthHaas companies

#### COVID-19 Emergency Response Plan
- Emergency Response Plan active
- Daily senior management situation review
- Clearly defined roles, responsibilities and processes.

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## BarthHaas Group Crisis Management

### COVID-19 Dashboard: BarthHaas UK

<table>
<thead>
<tr>
<th>Status</th>
<th>Risk Area and Key Actions</th>
</tr>
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</table>
| ![Green Icon] | **Business Continuity – Manufacturing Plant**  
• Daily order planning meeting to ensure material availability  
• Additional cross-training for resource flexibility  
• Enhanced hygiene protocols and physical distancing for on-site personnel |

| ![Green Icon] | **Business Continuity – Office Locations**  
• Limited office staff presence to create safe office working space supplemented by remote working arrangements  
• Business meetings only by appointment and subject to social distancing guidelines |

| ![Green Icon] | **Raw Materials & Supplies**  
• Global BarthHaas supply chain for inbound raw materials operating normally  
• Adequate safety stocks of solvents, reagents and packaging secured and available |

| ![Yellow Icon] | **Logistics Operations**  
• Additional hygiene controls in place for interactions with logistics providers.  
• Airfreight availability limited and expensive due to reduced aircraft traffic.  
• Ocean / Road freight availability limited due to covid test requirements for drivers prior to travel and freight rates rising to compensate for extended waiting times. |

| ![Green Icon] | **Virus Spread Mitigation**  
• Strict hygiene & sanitation measures in place.  
• Social distancing and remote working enforced. |

| ![Green Icon] | **Border Restrictions**  
• Constant situation monitoring  
• International Business travel suspended |

| ![Green Icon] | **Sales & Operations Planning**  
• Daily operations reviews  
• Close coordination with BarthHaas Group colleagues |

| ![Green Icon] | **COVID-19 Emergency Response Plan**  
• Emergency Response Plan active  
• Constant senior management situation review  
• Clearly defined roles, responsibilities and processes |

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